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REPEAT-Poll: Canadian Consumers Mark American Thanksgiving by Naming America's Worst Airports Chicago O'Hare Airport Named 'Top Turkey'



FlightNetwork.com, one of Canada's leaders in online travel, today announced the results of their latest "State of Air Travel Poll," aimed at giving Canadians a voice to weigh-in on the biggest issues facing the travel industry in 2010.

As thousands of Canadians are set to fly across the border for American Thanksgiving, **FlightNetwork.com's** newest poll asked Canadian consumers to identify America's worst International Airports.

Of the 783 Canadian consumers polled, **20.1% of respondents named Chicago O'Hare as the worst airport in the USA.** Los Angeles International came in a close second at 17.5%, followed by New York -- JFK with 14.4%, Miami International at 9.5%, Las Vegas McCarran International Airport at 6.0%, Orlando International at 5.7%, Denver Fort Worth at 5.2%, Dallas Fort Worth at 5.1% and San Francisco International Airport at 3.1%. 13.4% of respondents indicated "other."

Asked to identify the top factors that made their choice the "worst airport in the USA," Canadian consumers strongly identified "overcrowding" at 28.7%, followed by bad service at 17.9%, Slow Security at 16.0%, run down airports at 13.9%, a lack of good places to eat/drink at 5.9%, uncomfortable seats in lounges at 4.1% and a lack of entertainment amenities at 2.0%. 11.5% of respondents indicated "other."

"Our poll has revealed that Canadian consumers seem to have different expectations of Canadian and American airports," said Naman Budhdeo, CEO of FlightNetwork.com. "Our recent poll of Canada's worst airports found that Canadians' number one complaint was bad service (17.5%) followed by overcrowding (13.9%). Canadians are clearly feeling much more overcrowded at American airports and seem to have generally accepted Homeland Security delays and the available amenities."

Flightnetwork.com invites Canadian and American travelers to share their American Airport travel horror stories on the FlightNetwork.com blog at <http://www.flightnetwork.com/blog/2010/11/worst-usa-airports/>

Running until February 2010, the State of Air Travel Poll will utilize FlightNetwork.com's blog, Facebook page and customer database to reach Canadians and ask for their input. Poll topics will cover a range of issues including green travel, plus sized passengers, if cell phones should be allowed on planes and Canada's best and worst departure lounges.

About FlightNetwork.com (www.flightnetwork.com)

As one of Canada's leaders in online travel, FlightNetwork.com's proprietary flight booking engine offers consumers the advantages of last second booking, searches of over 250 airfares per transaction and unique mix and match fares for that allow booking on different airlines for departure and return flights to get the lowest fares possible.

FlightNetwork.com powers flight search results to MSN.ca's large and diverse online audience.

FlightNetwork.com advertises and delivers the "lowest airfares from the top airlines" by offering consumers access to over 2 million bulk rates negotiated with major airlines. Backing up Flight Network's award winning online service are 65 insightful and well travelled flight specialists in the FlightNetwork.com call centre.

FlightNetwork.com was recently named to the 22nd annual PROFIT 100 ranking of Canada's Fastest Growing Companies by PROFIT Magazine.

Ranking Canada's Fastest-Growing Companies by five-year revenue growth, the PROFIT 100 profiles the country's most successful growth companies. Published in the June issue of PROFIT and online at PROFIT100.com, the PROFIT 100 is Canada's largest annual celebration of entrepreneurial achievement.

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- Yes.
- No.
- Don't know.

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